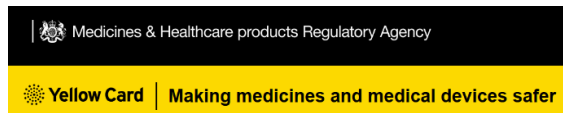


General Information on the Yellow Card Scheme

What is the Yellow Card Scheme?

The Yellow Card Scheme is a system for reporting **suspected side effects** caused by medicines, medical devices, vaccines, or herbal remedies. It's run by the MHRA (Medicines and Healthcare products Regulatory Agency).



Watch [a short video](#) about the Yellow Card Scheme.

Why is it important to report side effects?

Reporting suspected side effects to the Yellow Card Scheme helps:

- Identify new or rare side effects, not picked up in clinical trials
- Track trends over time, and once medicines or devices are in widespread use
- Support regulatory action
- Protect other patients from harm

Hear [Liz's \(patient\) story](#) of experiencing side effects and reporting them via the Yellow Card scheme.

What happens after you submit a report?

Find out more about what happens after your submit a report to the Yellow Card Scheme [here](#).

Want to see what's been reported already?

You can search by the generic name of the medicine (not the brand name) [here](#). Scroll down and search alphabetically by the drug name (e.g. Hydrocortisone, Clobetasol, Betamethasone). A list of topical steroids and their brand names is available [here](#).

0-9	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P	Q	R	S	T	U	V	W	X	Y	Z
Ca-Cd	Ce-Ch	Cl-CI	Cm-Cp	Cq-Cu	Cv-Cz																					

[Cichorium](#)

[Ciclacillin](#)

Reporting side effects is important!
Ready to do yours?
Follow the guidance on the next pages

Reporting Guidance

Before you start

Here are some useful things you can do before you start reporting:

- Make a note of the different types of corticosteroids you've used.
- Look up the generic names of the medicines (not the brand names) – see link [here](#).
- Make a note of your history, especially key dates such as when you started and stopped taking a medicine or when side effects started and stopped.
- Make a note of your prescriptions – the dosage amount, instructions for application and duration of the course of treatment.
- Make a note of your main symptoms and how they affected you.

Where to find key information

You can find key information to help you complete your report by:

- Checking prescription labels on old packets or tubs of steroid cream (or oral steroids).
- Checking your old prescriptions via the [NHS app](#)
- Requesting your medical records via your GP surgery.

How to access the Yellow Card Scheme

You can access the Yellow Card Scheme to report side effects in the following ways:

- Via the website here: <https://yellowcard.mhra.gov.uk>
- Via the free [Yellow Card app](#)
- If you can't complete the online report or app, you can call the Yellow Card Scheme to report on [0800 731 6789](tel:08007316789) (9am to 5pm Monday to Friday).

Who can submit a report?

If you can report your own side effects, that's ideal. If you can't, a friend or family member can submit a report on your behalf. If you have a supportive doctor, they can (and should) report too.

Do I have to report every medicine that contributed to my side effects (TSW) separately?

No. If you include all the medicines in step 3 below, you'll only have to report once for TSW.



Ready for a step-by-step?



Completing a report

Note: This guidance is based on completing a report via the website but the process on the app is very similar.

You'll only need to complete this process once if you make sure you include details of all the medicines that may have contributed to your TSW side effects in Step 3 below.

Getting started

To get started, just go to the [homepage](#) and start typing the name of the medicine (not brand) you want to report, select it, and then click **start report**.

Find the medicine / vaccine / device / blood product you wish to report.

Clobet

Start report

Medicine

CHLORTETRACYCLINE AND CLOBETASONE AND NYSTATIN

CLOBETASOL

Start your report

You have selected - CLOBETASOL

We now need to ask for some additional information to start your report

Are you a member of the public or a healthcare professional?

Please select

Select **member of the public** from the following first drop down.

What does your report relate to?

Please select

Please select

A suspected side effect

A suspected fake product

A suspected defective product

Select a **suspected side effect** from the second drop down.

Who does your report relate to?

Please select

Please select

You

Consumer

Your child

Someone else

Sarah Smith

Last Name

Select **who the report relates to** from the drop down and then complete their details.

Tick to confirm your **contact preferences** and confirm that you **accept the privacy policy**.

At this point you can either **continue without registering or create an account** – click the button for your preferred option. You don't have to register in order to submit a report. However, if you do, it will be easier to track your report.

Step 1 of 4

Whose Side Effect

[Next step](#)

Please enter the patients' details. Please enter a minimum of one of the following - initials, sex or age

Complete as many details as you can **about the patient** who experienced the side effects.

If there are some details you can't find, just make sure you enter the minimum required information.

Once complete, click the **next step** link to move to Step 2

Step 2 of 4

Side Effects

[Previous step](#)[Next step](#)

Please enter the reaction, or reactions, that you think were caused by the medicine(s). Add reactions one at a time and then select 'Add'.

Reaction details

Side effect

Please start typing to select from the list.

Topical steroid

Topical steroid withdrawal reaction

Topical steroid withdrawal syndrome

In Step 2 you need to provide as much information as possible about your **side effects** (reactions). Click the **Add** button to add each side effect. For each one added, you'll need to provide details such as when it started, whether it's ongoing and when it stopped. If you don't have the exact dates, give an estimate.

Focus on the symptoms most typical of TSW (e.g. excessive flaking, oozing, burning, etc). You can list side effects individually or there is an option to select Topical steroid withdrawal reaction / syndrome from the drop down.

Click the **Add** button again to add each side effect to the list.

Please let us know how severely you, or the patient you are reporting about, were affected by the reaction(s)

- ☐ Not serious (Optional)
- ☐ Mild or slightly uncomfortable (Optional)
- ☐ Uncomfortable, a nuisance or irritation, but able to carry on with everyday activities (Optional)
- ☐ Had short term effect that was bad enough to affect everyday activities (Optional)
- ☒ Caused significant or long term incapacity (Optional)
- ☒ Significant enough to lead you to seek advice from a healthcare professional (Optional)
- ☒ Bad enough to be admitted to hospital (Optional)
- ☐ Caused an abnormality in an unborn child (Optional)

Please further describe the reaction(s), for example sequence of events, any treatment received or any other relevant information (Optional)

Please do not add identifiable patient information to the free text.

Do you think this reaction occurred as a result of a mistake made in the prescription, dosing, dispensing or administration of the medication? (Optional)

Please select

[Previous step](#)

Next step

You then need to indicate **how severely you (or the patient) was affected** by the side effects. You can choose more than one option. Tick all that apply to you.

In the free text box below, you can add **more details to describe your symptoms** and/or explain how they developed, what made them worse, any treatments you tried etc.

This is particularly important if you chose the option to report 'Topical steroid withdrawal reactions / syndrome' as the main side effect.

Provide as much relevant detail as you can. Don't assume the reader will know all the symptoms of Topical Steroid Withdrawal.

Use the drop down to indicate if you think the side effects were **a result of a mistake**. If you select 'yes', complete the free text box with further details.

Try to be objective. For example, if you were told to use potent steroids on delicate areas or advised to use them for longer than stated in the patient information leaflet.

Once complete, click the **next step** button to move to Step 3.

Step 3 of 4

About the medicines suspected to have caused a side effect

[Previous step](#)

[Next step](#)

Please let us know about the medicine(s), or vaccine(s), that you suspect to have caused the reaction(s). Add medicines one at a time and then select 'Add'.

Medicine details

1. CLOBETASOL Suspect

Suspect medicine

Please start typing to select from the list. If a medicine can't be found, please enter free text.

CLOBETASOL

Batch/Lot number (Optional)

Please provide us with the batch number (BN) of the product which can be located on the packaging of the medicine. The batch number, name and address of the supplier must be displayed by law and can be used to trace the medicine if a problem is found or fake.

When was the medicine started? (Optional)

YYYY, YYYY/MM, YYYY/MM/DD

Year

Month

Day

YYYY

MM

DD



What action was taken with this medicine as a result of the side effect(s)? (Optional)

Please select

Reason for taking medicine (Optional)

Would you like to add an attachment? (Optional)

Yes

Attachments are used to help our analysis of your report, however please ensure any narrative information is also included in the free text field. Please do not include any personal data (such as names and addresses) on photos of packaging or prescriptions. (Optional)

In Step 3 you are asked to provide **details about the medicine(s) that caused the side effects**. You can add additional medicines at this stage by clicking the **Add** button.

For each, include details such as:

- The batch/lot number (found on packaging)
- When you started using the medicine
- What happened with the medicine when you started to experience side effects
- The reason you started taking the medicine (e.g. eczema – start typing it into the search field)
- When you stopped taking the medicine
- The dosage you were using, e.g. amount / how many times per day
- The method of administration, e.g. cream, ointment, tablet
- Where you got the medicine from, e.g. pharmacy, shop, etc.

Try to answer as many questions as possible. The questions are optional, so if you can't find the answer to one it won't prevent you from continuing with the report.

When you've answered all the questions for a medicine click the **Add** button to add it to the list.

There is the **option to add attachments**. Any information in the attachments should be additional to the information in the form.

You can use it to provide additional detail if you run out of space in the form, or you could include photos of prescriptions, packaging, patient info leaflets, etc.

Once all medicines have been added, along with any attachments, click the **next step** button to move to Step 4.

Step 4 of 4

Additional Details

[Previous step](#)

Details about other medicines being taken alongside the suspected medicine

Please let us know if any other medicines/vaccines were given at the same time or taken, either regularly or irregularly, within the last three months. (Optional)

Medicinal product Please start typing to select from the list. If a medicine can't be found, please enter free text.		
Reason for taking medicine (Optional)		
Drug start date (Optional) YYYY, YYYY/MM, YYYY/MM/DD		
Year	Month	Day

Step 4 asks you for information about **any other medicines or vaccines you were taking at the same time** as the medicine(s) you suspect caused the side effects.

Start typing in the text field to search for a medicine. Again, most questions are optional but try to provide as much information as possible.

Medical history

Other information you think might be important, including any other medical condition, any allergies, or the results of any tests performed. (Optional)

Please do not add identifiable patient information to the free text.

Add any relevant information from your medical history in the free text box.

[Previous step](#)

Submit

Don't forget to press '**Submit**' to submit your report!



Thank you for reporting your side effects
Please tell others how important it is!

